

Melanie Winkler

From: Herzog, David M <David_Herzog@QuorumHealth.com>
Sent: Monday, November 5, 2018 7:15 AM
To: mwinkler@crosscountyar.org
Subject: EMSA Cross County Division October 2018 Report

Fiscal Year 2018

EMSA - CROSS COUNTY DIVISION

REPORT TO CROSS COUNTY QUORUM COURT

2018	January	February	March	April	May	June	July	August	September	October	November	December	Avg / Tot
TOTAL CALLS	199	163	167	178	190	172	165	204	174	164			1776
Emergency Calls	128	91	98	113	109	103	103	131	109	111			1096
Avg Resp Time*	10	7	9	9	10	9	9	10	7	8			8.80
Destinations...													
Cross Ridge	53	49	38	31	37	46	39	52	51	37			433
Jonesboro	9	8	6	7	6	3	5	7	7	6			64
Forrest City	7	5	9	10	12	9	8	8	3	10			81
Little Rock	2	0	0	0	0	1	0	0	0	0			3
Memphis	5	2	0	6	1	0	2	2	0	2			20
Other*	0	0	0	0	0	0	0	0	0	0			0
Scene Flights	0	1	5	4	2	6	5	2	3	4			32
No Transports	52	26	40	55	51	38	44	60	45	52			463
Transfers	71	72	69	65	81	69	62	73	65	53			680
Avg Resp Time*	11	11	12	11	9	11	12	12	8	7			10.40
Transfer to...													
Jonesboro	29	30	33	34	38	38	27	27	26	22			304
Forrest City	0	3	0	1	2	0	1	4	0	0			11
Little Rock	4	2	8	7	3	5	2	5	3	8			47
Memphis	14	12	17	10	9	10	13	17	14	7			123
Other*	24	25	11	13	29	16	19	20	22	16			195

*Key

Average Response Times = This is the time an ambulance receives the call until they arrive on scene (inclusive of the entire county)

Transfer - Others = Can include transfers to other states, nursing home to doctors office or vice versa, nursing homes/facilities outside

Cross County, contracted transports, or dialysis center transports.

Total Calls Per Month

AVG EMERGENCY RESP TIMES

AVG TRANSFER RESP TIMES (IN